

# Booking Terms & Conditions

Low Mill is a Grade 2 listed cornmill. All the guest bedrooms are situated on the first floor. Please see the ACCESS STATEMENT below for further information and details.

REFUND POLICY – On booking we require a £50.00 non refundable deposit to secure your stay. If no deposit is received within 48 hours of your booking request we reserve the right to re let the room without further notice. Payment online or by credit card.

We have car parking on site. Please note that cars are parked entirely at owner's risk.

Late cancellations – cancellations less than 48 hours from date of arrival are liable to be charged for the cost of the stay.

You can check in from 3pm on the day of arrival. Please inform us in advance if you intend to arrive later than 6pm.

If you are eating with us on the day of arrival please note the latest sitting is 7.00pm .

Check out – please check out and settle charges by 10.30am on your day of departure.

Please inform us 48hrs in advance if you intend to eat with us on the night of your arrival and of any specific dietary requirements. Please let us know 24 hours in advance what you wish to order. We would appreciate it if you let us know at breakfast if you will be eating with us that evening.

We do not serve dinners every night

Please note if you have pet allergies we have a resident dog and cat. We are dog friendly but dogs are not allowed in the dining room or on the beds or soft furnishings

Due to the nature of the building we feel Low Mill is unsuitable for small children, thus we do not accept children under 12 years of age

Low Mill is a non smoking establishment.

Alcohol – As we are licensed we ask that guests do not drink there own alcohol in the public areas or grounds of Low Mill .

We accept well behaved dogs in bedrooms but not in all public areas and they must be kept on a lead and under control whilst in the public areas. There is a charge of £10.00 per dog per night, 50% of which will be donated to the Blue Cross. Visiting dogs are not allowed on the beds or any soft furnishings

We have secure storage for bikes.

We give a 25% discount on room rates for single occupancy.

By reserving a room and paying a deposit you agree to our terms and conditions.